After Hours Emergency Contact Info

If you spot a problem that should be addressed immediately (e.g., critical hood outage, flooding and associated cleanup), below are the general guidelines for contacting Facilities Services plant during and after normal work hours.

If you do call these numbers on a weekend or at night, it would be helpful to try to be in the building when they arrive to make sure they know where and what the problem is.

Normal work hours contact information:

Mon-Fri 8:00 AM to 4:30 PM:
Preventive Maintenance 4-5346
or email: repair@ion.chem.utk.edu

After hours contact information:

Mon-Fri 4:30 PM to Midnight: Night Crew 4-2158
Midnight to 8:00 AM: UT Police 4-3114
Friday Midnight - Mon. 8:00 AM: UT Police 4-3114

Please do not use the “after hours” emergency numbers for routine maintenance! They should only be used for emergencies. Please use good judgment.

You should also notify your faculty or staff supervisor if the report involves critical safety.